

SUNRISE HEALTH REGION METHADONE CLINIC

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Introduction

- Initial status of methadone clinic in Kamsack in the beginning
- Organization crisis, waiting time in emergency room, triage system, no doctor

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Geographical Location

- ⦿ Kamsack small community with many surrounding reserves
- ⦿ Four main reserves with high psycho-socio financial challenges
- ⦿ Others
 - Community
 - Pharmacy

Sherry

Present State

- Overview of what the program looks like

Melissa

Marathon

⦿ Problems :

- No structure
- No appointment system
- No reliable filling system
- Follow up challenges
- Emergency room not tolerating methadone patients (no triage associated with methadone patients)

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Deep Dive

◎ Solution

- Setting up appointment system takes 4-6 weeks
- Patient contact phone number and challenges (next of kin)
- Rebuilding filling system
- Use of visual clue to track Hepatitis C and B patients (Future state will be electronic filling system)

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SWOT Analysis

- Strengths
- Weakness
- Opportunities
- Threats

Strengths

- ① Strong health care region support and backing
- ① Team approach

Weakness and Challenges

- ⦿ Location (Need for travel and mobilization of team 1 hour away)
- ⦿ Transport system for the client (Some reserve support client with transport need while others don't)
- ⦿ Complexity of patients issues

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Opportunities

- Track and treat Hepatitis C patients
- Have a reliable statistics for future planning for example need for Hep C treatment plan
- Educating patients
- Onsite immunization for Hep B vaccine
- Hep C consultation onsite

Melissa

Threats

- ⦿ Introduction of a new methadone doctor that may not be part of the team
- ⦿ Some patients that are not ready may just want to use the system

Learning Curve from Our Experience

- What works for us?
 - Team approach

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CLOSING REMARKS

Recommendation from our Experience

- ◎ CORE approach

- Commitment

- Ownership with no control

- Respect for each other, the team as well as the patients

- Excellence

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