SUNRISE HEALTH REGION METHADONE CLINIC

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Introduction

- Initial status of methadone clinic in Kamsack in the beginning
- Organization crisis, waiting time in emergency room, triage system, no doctor

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Geographical Location

- Kamsack small community with many surrounding reserves
- Four main reserves with high psycho-socio financial challenges
- Others
 - > Community
 - > Pharmacy

Sherry

Present State

Overview of what the program looks like

Melissa

Marathon

Problems:

- ➤ No structure
- No appointment system
- No reliable filling system
- > Follow up challenges
- Emergency room not tolerating methadone patients (no triage associated with methadone patients)

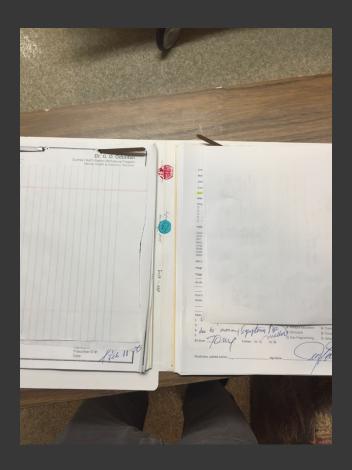
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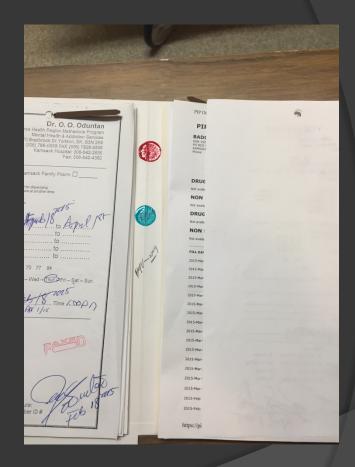
Deep Dive

Solution

- Setting up appointment system takes 4-6 weeks
- Patient contact phone number and challenges (next of kin)
- Rebuilding filling system
- Use of visual clue to track Hepatitis C and B patients (Future state will be electronic filling system)

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SWOT Analysis

- Strengths
- Weakness
- Opportunities
- Threats

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Strengths

- Strong health care region support and backing
- Team approach

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Weakness and Challenges

- Location (Need for travel and mobilization of team 1 hour away)
- Transport system for the client (Some reserve support client with transport need while others don't)
- Complexity of patients issues

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Opportunities

- Track and treat Hepatitis C patients
- Have a reliable statistics for future planning for example need for Hep C treatment plan
- Educating patients
- Onsite immunization for Hep B vaccine
- Hep C consultation onsite

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Threats

- Introduction of a new methadone doctor that may not be part of the team
- Some patients that are not ready may just want to use the system

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Learning Curve from Our Experience

- What works for us?
 - > Team approach

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CLOSING REMARKS Recommendation from our Experience

- CORE approach
 - > Commitment
 - Ownership with no control
 - Respect for each other, the team as well as the patients
 - > Excellence

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